



Together We Make A Difference

Improving Two-Way Communication

***A Guide for members of the
Bolsover Local Strategic Partnership (BLSP)***

Equality

If you have difficulty in reading or understanding this document then please ask, it will be made available to you in a different format, or a member of the Bolsover Local Strategic Partnership will go through it with you.

Improving Two-Way Communication



A Guide for members of the Bolsover Local Strategic Partnership (BLSP)

This guide aims to draw partners' attention to new communication channels available to them. Good two-way communication is necessary to achieve our vision, so please help by:

- **Circulating the Partnership newsletter within your organisation.**
- **Reviewing and telling us about areas where we (PACCT) can improve through our new Customer Survey**
- **Including references in your own information and news releases about activities achieved through working with the Partnership**
- **Setting up e-groups to send information in your organisation**
- **Placing newsletters and relevant documents in your library**
- **Sending us your partnership project news and achievements**

The table below highlights the new communication methods available to the Partnership. There are opportunities to raise the profile of the BLSP within your organisation and beyond so see what you can do.

Communication methods	Audience	What you can do
Monthly bulletin Latest partnership news, achievements, forthcoming events and relevant information.	All members of partnership groups on email and all who register to receive e-bulletins.	<i>Register to receive e-bulletins</i> <i>Forward e-bulletins on to your colleagues</i> <i>contact lsp@bolsover.gov.uk</i>
Connect4 Newsletter (Quarterly) Round up of news, structure diagram, events, list of key members, profiles and contacts	Sent to all members of partnership groups and key information points	<i>Register to receive a copy – available as a printed and email version.</i> <i>Send in your articles.</i> <i>contact lsp@bolsover.gov.uk</i>
News releases (weekly) Issued weekly and at other times to promote achievements and respond to current issues.	All - local and regional, partner organisations	<i>Send us your partnership project news, group news and achievements. In your own news releases, please include reference to partnership involvement.</i> <i>Contact 01246 242588</i>

<p>Website</p> <p>www.bolsoverpartnership.org.uk</p> <p>This site will be live by the Summer. You will find information and the latest news including agendas and minutes, key strategies, action plans and contributing strategies, an on-line forum, news section and links to partner organisations' websites.</p>	<p>All</p>	<p><i>Send us your views, project news and achievements, details of partnership events open to the public. Contact us through the website to register for email bulletins and newsletters.</i></p>
<p>Networking Lunches (3 times a year)</p> <p>(Takes place only if there are sufficient numbers)</p>	<p>For all partners especially those that rarely interact</p>	<p><i>Promote these lunches within your Action Group and to colleagues within your organisation.</i></p> <p><i>contact lsp@bolsover.gov.uk</i></p>
<p>Documentation</p> <p>Community Strategy</p> <p>LSP Handbook</p> <p>Local Neighbourhood Renewal Strategy</p> <p>What is Bolsover Local Strategic Partnership flyer</p> <p>Frequently Asked Questions flyer</p> <p>Jargon Buster</p> <p>Questionnaires</p> <p>Guide to Services</p> <p>Other LSP promotional materials</p>	<p>All</p>	<p><i>All these are available as printed documents and e-documents.</i></p> <p><i>Please contact us if you need a supply to support a display or activity.</i></p> <p><i>(We will need 14 days notice)</i></p> <p><i>Contact the Partnership Team on : 01246 242276</i></p>

Contact:
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Bolsover Local Strategic Partnership includes the following key partners :-



Key Contact :

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